



# RETURN FORM

## Conditions for acceptable returns:

1. Return within 30 days of Purchase
2. Unwashed, Unused
3. All Labels and Tags Intact
4. Free of Debris (Hay, Dirt, etc.)
5. Undamaged

\*\*\* Busy Horse reserves the right to refuse any return that shows any signs of the 5 conditions above.

\*\*\* All items that show any signs of the 5 conditions above will not be honored for return and will be sent back to the consumer.

## No need to call or write, just follow these simple steps:

1. Please fill out this form and return with merchandise.
2. Send merchandise with the Return form and a copy of the original packing slip.
3. Return your package to:
  - Busy Horse
  - Attn: Return Processing
  - PO Box 4147
  - Costa Mesa, CA 92628

\* For your protection, we recommend you obtain a tracking number and/or insurance when shipping your items to us.

\*\* COD will not be accepted.

Questions? Send email to: [questions@busyhorse.com](mailto:questions@busyhorse.com)

## Your Billing Address Your Shipping Address (if different from billing address)

|  |   |
|--|---|
| Name _____<br>Address _____<br>Address _____<br>City/State/Zip _____<br>Phone _____<br>Email _____ | Name _____<br>Address _____<br>Address _____<br>City/State/Zip _____<br>Phone _____<br>Date of Purchase _____ |
|--|---|

## Merchandise Being Returned (Please use reason code below)

| Reason Code         | Item Color | Item Description | Size | Quantity | Price |
|---------------------|------------|------------------|------|----------|-------|
|                     |            |                  |      |          |       |
|                     |            |                  |      |          |       |
|                     |            |                  |      |          |       |
|                     |            |                  |      |          |       |
| <b>Refund Total</b> |            |                  |      |          |       |

|  |
|--|
| <b>Reason Code for Return</b><br><b>WM</b> - Changed Mind<br><b>WE</b> - Ordered Wrong Size<br><b>WC</b> - Received Incorrect Item<br><b>WP</b> - Received Damaged<br><b>WZ</b> - Defective (Please Explain) _____<br>_____<br>_____ |
|--|